

Information About Your Pain Management Pump

What if my pump alarms?

Call the 24/7 Nursing Hotline at 1-844-724-6123.

InfuBLOCK provides a 24/7 clinical team to assist you with any pump questions or concerns. We are here for you 24-hours a day, 7-days a week.

Safe Use of Your Infusion Pump

Do not get pump wet. Do not shower; you may sponge bathe. If you accidentally drop the pump in water, retrieve it quickly, dry it off with a towel, and call your clinician or the InfuBLOCK 24/7 Nursing Hotline at 1-844-724-6123.

How should I carry the pump?

You should carry the pump in the pouch provided. The pump is light and portable and you should be able to move freely. Keep the tubing close to the pouch to maintain gait safety. Be careful not to trip on the tubing.

Additional batteries are located in the pump return box.

Do not allow the pump tubing to become tangled or twisted upon itself. Pinched tubing could stop the flow of medication. Take care not to pull on tubing or it will dislodge from targeted nerve site.

Where should I put the pump at bedtime?

Keep it in the pouch, worn loosely around the waist, or position as your clinician instructs.

What will happen if I accidentally touch the keyboard of the pump?

Nothing will happen to the numbers in the pump if you accidentally touch the keyboard. When the pump is running, it will automatically give you a continuous amount of prescribed medication through the tiny tubing to keep your nerve numb. Periodically you will hear a single buzz as the medication is released.

Follow any additional safety instructions you are provided by your doctor.

For pump related questions call the 24/7 Nursing Hotline 1-844-724-6123.



If you need assistance,
please call 1-844-724-6123.

