

# Advancing the Continuity of Patient Care

InfuSystem Case Management



As your trusted partner for infusion care, InfuSystem has dedicated a team of case managers to support your patients beginning their treatment at home. Our case managers are registered nurses and are here to support your clinical team by providing one-on-one dedicated patient communication, including supplemental pump education, answers to insurance questions, necessary paperwork and important patient resources.



Our Case Management Team is a resource for your clinicians. We're here to lessen your day-to-day workload so you can focus on what's most important: patient care.



### How Does It Work?



#### **Patient Care Kit**

We provide a patient-friendly Care Kit that includes:

- Patient Resource Guide
- **Pump Education**
- Chemotherapy Spill Kit
- Introduction to the InfuSystem Mobile App
- Nursing Hotline Information



**Dedicated Patient Support –** One-On-One Patient Call With An InfuSystem Case Manager

We coordinate a convenient time with your patient to review:

- Patient Resource Guide
- Insurance questions & financial responsibilities
- Necessary paperwork
- Pump education
- Answer patient & caregiver questions
- The 24/7 Nursing Hotline: 1-800-315-3287



#### Patient Care Follow-Up Call -**Second Day of Treatment**

We call your patient on their second day of treatment to answer any questions your patient has and to ensure the pump is infusing as expected.

# Supporting Patients Each Step of the Way

## Our InfuSystem Case Management Team is here to help.

- Dedicated one-on-one patient support
- Pump education & resources
- Assistance with insurance questions





## InfuSystem Case Management Benefits





Improves patient support



Reduces paperwork



Improves the patient education process



For more information, contact your InfuSystem Representative: 1-800-962-9656.

